

Fiber Global Inc. Privacy Policy

Last updated: November 1, 2023

This Privacy Policy describes the practices of Fiber Global Inc. (“Fiber Global”, “we” or “us”) with respect to personal information we collect through our website (the “Site”). By accessing the Site, you agree to the collection and use of your personal information in accordance with this Privacy Policy.

Collection of Personal Information

We collect personal information that you voluntarily provide when you visit our Site. For example, we collect information about you when you order products from us, or sign up to receive information, newsletters, articles, announcements or other communications.

The personal information we collect may include your:

- First and last name
- Address
- Email address
- Telephone number
- Other information you submit through the Site

We also collect usage data, which is collected automatically through “Cookies” (see relevant section below) when using the Site. Usage data we collect includes:

- Your device’s Internet Protocol (“IP”) address
- Browser and device information
- Approximate geolocation
- Page and content interactions
- The pages of our Site that you visit
- The time and date of your visit
- The time spent on those pages
- Other diagnostic data

How We Use Personal Information Collected through the Site

- **To manage your Account:** to manage your registration as a user of the Site, including but not limited to, providing you with customer support and response to your inquiries.
- **To contact you:** To contact you via email or via telephone.
- **For marketing and advertising purposes.** For example, as permitted by applicable law, we may occasionally contact you by email to provide you with information about products that might be of interest to you unless you have opted not to receive such information.
- **To manage your requests:** To attend and manage your requests to us.
- **For business transfers:** We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our users is among the assets transferred.

Disclosure of Your Personal Information

We may share personal information with third parties in the following circumstances:

- When authorized by you.
- To fulfill the specific purpose for which you provide it, including fulfilling your orders or managing requests by you.
- To contact you via email, or other equivalent forms of electronic communication, regarding the products you purchase from our Site, or for other necessary communications.

- For marketing purposes, as permitted by applicable law, we may occasionally contact you by e-mail to provide you with marketing information. For example, about other products that might be of interest to you unless you have opted not to receive such information.
- With third party service providers retained to perform services on our behalf. These service providers are not authorized to use or disclose the information except as necessary to provide services to us.
- We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another company.
- In order to comply with the law, a judicial proceeding, court order, or other legal process (e.g. in response to a court order or a subpoena).
- We may use your information for other purposes, such as data analysis, identifying usage trends, evaluating engagement with content, determining the effectiveness of our promotional campaigns and to evaluate and improve our products, marketing and your experience.

California Consumer Privacy Act of 2018 (the “CCPA”)

If you are a California resident, the CCPA provides you with the following rights regarding your personal information (subject to certain limitations):

- The right to know what personal information is collected, used, disclosed for business purposes, shared or sold;
- The right to delete your personal information processed by us;
- The right to opt-out of the sale of your information.
- The specific personal information right to request a copy of the specific personal information collected about you during the past 12 months; and
- The right to non-discrimination in how we supply or provide the Site to you when you exercise your rights under the CCPA.

In order to exercise any of your rights under the CCPA, you can contact us at the locations set forth below in the “Contact Us” section.

Do Not Sell My Personal Information

Fiber Global does not sell the personal information we collect to any third parties. However, should you want to opt out of a potential sale of personal information please contact us at either of the locations set forth below.

California's Shine the Light Law

Under California Civil Code Section 1798 (California's Shine the Light law), California residents with an established business relationship with us can request information once a year about sharing their personal information with third parties for the third parties' direct marketing purposes. Under Section 1798.83, we currently do not share any personal information with third parties for their direct marketing purposes.

Minors Under 16 Years of Age

Our Site is not intended for children under 16 years of age. No one under age 16 may provide any information to or on the Site. We do not knowingly collect information from or relating to children under 16. If you are under 16, do not use or provide any information on this Site or on or through any of its features. If we learn we have collected or received personal information from a child under 16 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 16, please contact us at info@fiberglobal.com.

General Data Protection Regulation (“GDPR”)

If you are a resident of the European Economic Area (“EEA”), GDPR provides you with the following rights with respect to your personal information (subject to certain limitations):

- Right of Access - the right to information about how your personal data is collected and processed
- Right to Data Portability - the right to a copy of collected data and any supplementary information for context
- Right of Rectification - the right to have inaccurate data corrected
- Right to be Forgotten - the right to have personal data erased (under certain circumstances)
- Right to Restriction on Processing - the right to limit how data is used
- Right to Object - the right to order that data processing cease
- Right to Freedom from Automated Decision-making - the right not to be subject to decisions made based on automated data processing

Retention of Personal Information

The Company will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your personal information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Transfer of Personal Information

Personal information is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. Processing of your personal information is via consent you provide when you visit the Site.

Opting Out of Informational or Promotional Emails

We may use personal information to contact you with marketing or promotional materials and other information, including product news, that may be of interest to you. You may unsubscribe by following the instructions that are included in the emails that you receive. Please note that you may continue to receive non-promotional communications, such as communications about your orders, to the extent permitted by law.

Data Retention

Your personal information will not be stored for longer than necessary for the purposes for which it was collected or as required under applicable retention policies and/or in accordance with applicable law.

“Cookies”

Fiber Global uses “Cookies” to help analyze how users use the Site. “Cookies” are small files that are placed on your computer, mobile device or any other device by a website, containing the details of your browsing history on that website, to collect standard Internet log information and visitor behavior information to remember your preferences and generally improve your experience.

Fiber Global currently uses Google Analytics and Google Tag Manager to help us understand how visitors engage with the website. For more information on their data policies please see:

<https://policies.google.com/technologies/partner-sites>

Do Not Track

Please note that our Site is not designed to respond to "do not track" requests from Web browsers.

Changes and Questions

Fiber Global may revise this Privacy Policy from time-to-time to comply with regulations, service changes or to improve practices. Please check this page periodically for changes. Changes to this Privacy Policy are effective when they are posted on this page. If you have questions about this Privacy Policy or our practices with respect to personal information, please send your request to info@fiberglobal.com.

Contact Us

If you have any questions about this Privacy Policy, you can contact us at:

info@fiberglobal.com

Or

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